The Patient and Family Advisory Committee (PFAC) seeks to engage patient and family partners to offer input, advocate for patient and family needs, and provide their perspective as partners within the healthcare delivery system.

Serving as an invaluable resource to Hutchinson Health since 2016, PFAC members have provided the patient and family perspective on many different ideas, processes, and materials. Fingerprints of the PFAC can be seen throughout the organization, including the installation of universal phone chargers in waiting rooms across the facility to ensure family members and friends stay connected.

Hutchinson Health is committed to fully engaging patients and their families by determining what matters most in every situation, and partnering with them to make improvements to all aspects of care.

A Snapshot of 2018

9 Patient/Family Partners

300+ Volunteer Hours

Representation on Internal Committees
- Patient Experience
- Inpatient Unit Design
- Safe From Falls
- Coordination of Care

Three-Day Design Event
- Multiple Patient/Family Partner participation for the Inpatient Care Addition